NAVIGATING THE MENTAL HEALTH SYSTEM IN DANE COUNTY

A Guide to Resources for Consumers of Mental Health Services and Their Families



National Alliance on Mental Illness

Dane County

6400 Gisholt Dr Suite 203 Monona, WI 53713

608.249.7188 outreach@namidanecounty.org www.namidanecounty.org

Table of Contents

Navigating the Mental Health System	3
NAMI Dane County Programs	7
Emergency	8
Information and Community Resources	9
Help Lines and Peer Support	10
Child, Adolescent, and Family Services	11
Adult Mental Health Services	15
Substance Use Treatment and Support	16
LGBTQ+ Resources	17
Housing and Shelter	18
Veterans Resources	20
Assistance in Independent Living	21
Free or Low-Cost Clothing	21
Free Meal Sites	22
Food Pantries & Other Food Programs	23
Low-Cost or Free Medical Treatment	25
Recreational, Volunteer and Social Opportunities	25
Job Training and Employment	26
BIPOC Resources	27

SSI, SSDI, Medicare, and Medicaid	28
Criminal Justice System	- 29
Insurance, Legal Services, Patient Rights	- 30
Estate Planning/Special Needs Trusts	· 31

Navigating the Mental Health System

The mental health system in Dane County is fragmented and often confusing. It is actually several systems operating side-by-side. Sometimes they overlap; sometimes they operate in isolation from each other. So if you're feeling adrift, having difficulty finding the services you or your loved one needs, you are not alone.

The **private-care system** mainly serves those covered by health insurance or those who can afford to pay for services. This is made up of Health Maintenance Organizations (HMOs), hospitals, and care providers operating on their own.

The **public system** is supported by government funding. For school-age children, some services are available through the school system, and you can inquire about these services from your school's psychologist or counselor. Some additional resources are listed among our resource links below.

The public adult-care system is mainly for those with the lowest resources and highest needs - those who cannot afford private care, those on disability, and those who have run into trouble with the law. Much of this care is provided through Journey Mental Health Center, a nonprofit organization under contract to Dane County. Journey MHC provides some services directly and subcontracts with other non-profit agencies for services. Unfortunately, funding of Journey MHC usually falls short of meeting the demands of the agency, so it has to give highest priority to the most urgent needs. There are waiting lists for most services. The public system also includes Access Community Health and Public Health Madison & Dane County.

Nonprofit educational, support, and advocacy groups like NAMI (National Alliance on Mental Illness) Dane County offer information, and free support services for individuals impacted by mental illness and their families. NAMI's services include support groups, education classes and seminars, public education, and advocacy for better laws and mental health services. These services can help individuals in Dane County navigate the mental health system.

Many non-profit support services for low-income people in general, such as emergency housing and food, may be useful to individuals living with mental illness.

All of these systems are aimed at treating or supporting individuals in the community. A person in crisis may be admitted to a hospital, but area hospitals are not equipped to provide more than temporary care.

Mental illness may lead to use of addictive substances such as tobacco, alcohol, or illegal drugs. The individual may rely on these substances to alleviate symptoms. Unfortunately, substance use can exacerbate symptoms of mental illness. Mental illness and addiction are best treated concurrently, but due to the fragmentation of the health care system, this may be difficult to achieve.

Changing Approaches to Mental Illness

The law no longer permits individuals to be hospitalized without their consent - except in rare cases. The asylums where non-criminal patients could be committed against their will are gone; however, individuals with mental illness who get into trouble with the law may be ordered to undergo treatment or may be institutionalized for shorter or longer periods of time at Mendota Mental Health Institute.

It is possible for a person to receive treatment involuntarily if that person poses a threat to others or to themselves, but the legal requirements are fairly strict.

Treatments have changed dramatically over the last 25 years. Years ago, mental illness was widely seen to be caused by poor upbringing, family tensions, or simply lack of character. The main treatment was "talk therapy," where the patient met with a psychiatrist or psychologist over a long period and discussed his or her feelings and thoughts, childhood, family relationships, dreams, etc. The idea was to uncover and deal with the supposed underlying causes of the illness. This type of treatment often was beneficial, but could last years and was often not effective in dealing with more acute forms of mental illness.

Mental illness is increasingly seen as a brain disorder like other brain disorders such as Alzheimer's disease.

Like Alzheimer's, heart disease, or breast cancer, it seems to have a genetic component and can crop up from generation to generation. Stress, especially traumatic stress, can sometimes trigger mental illness, but often mental illness occurs in people leading happy, ordinary lives.

The person with a mental illness has both physical and mental symptoms. For instance, depression can produce "physical" symptoms like tiredness, vague aches and pains, and weight loss/gain, along with "mental" symptoms like apathy, feelings of despair or anger, and inability to concentrate.

Modern Treatments for Mental Illness

Medications developed over the past few decades can often effectively treat even severe mental illness. The most publicized medications are lithium for bipolar disorder (manic-depression) and Prozac for depression, but there are many others. A combination of medications may be necessary. In some cases, electro-convulsive therapy (ECT) may be useful. Medications and ECT are not effective in all cases, and sometimes have serious side effects, but they have allowed many people to manage their symptoms and live healthy and happy lives.

"Talk therapy" is still important in treatment, but the emphasis recently is on helping the person develop coping skills; learning how to deal with anger or fears. The most effective treatment for mental illness tends to be a combination of medication and psychotherapy.

The psychiatrist (who has a medical degree) is given the role of diagnosing the illness and prescribing medication, while therapy is handled by a psychologist, counselor or social worker. The psychiatrist may see the patient only for 20 minutes once or twice a month (or less often) to check in with the patient about how the medications are working.

Health insurance usually covers medications but often limits the amount of talk therapy it will cover. NAMI is working to expand insurance coverage for all treatments for mental illness. Research and practical experience show that exercise, good nutrition, and support from family and friends are helpful to recovery. Support groups like those offered by NAMI are helpful for many individuals experiencing mental illness.

NAMI groups are facilitated by individuals who themselves have lived with mental illness and can understand and relate to what group members are going through. For some individuals, meditation, prayer, and/or attending religious services can be helpful.

The Role of Families

Family members are often on the front line in dealing with mental illness, and many times find themselves confused and unprepared to cope. They need their own lines of support. NAMI provides education for family members through its free classes taught by people who themselves have dealt with their loved ones' mental illness. It offers continuing support through free support groups for spouses, siblings, parents and other family members. These are also facilitated by persons with personal experience of the challenges encountered by family members.

In addition, NAMI offers a Family-to-Family Education Program, a national curriculum for family members of adults with mental illness. NAMI Dane County offers this program twice yearly. There is no charge, but pre-registration is required.

Important things you can do for a loved one with a mental illness include:

- Loving and supporting the efforts of the family member to recover. Just "being there" and holding out hope is important for recovery over the long term.
- Seeing and treating your loved one as an individual, not as an illness.
- Learning as much as you can about the illness to better understand what your loved one is going through and what can help.
- Helping your loved one find the way through the labyrinth of the mental health system.
- Assisting in filling out various forms required for such things as applying for disability.
- Serving as an advocate for your loved one in dealing with the mental health system.
- Keeping records when the loved one is unable to do this.
- Where the family can afford it, providing financial assistance, housing, etc. if the ill
 person is unable to be self- supporting. If the loved one is this ill, he or she may be
 eligible for disability benefits.
- Advocating for better laws, fairer insurance, and increased funding for research into causes and treatments through organizations like NAMI.

None of these mean the family must be a "punching bag" for abusive or other damaging behavior brought about by the illness. Families should set reasonable, clear boundaries for behavior in the home. Since each family's situation is different, there is not one set of guidelines that applies to all.

Resources

Consumers of mental health services and their families have a variety of needs. We hope this resource guide can help you in finding assistance.

A valuable source of information is **United Way 2-1-1**. Simply dial 2-1-1. (608-246-4357 from outside Dane County or from a cell phone.) United Way can help guide you to appropriate resources.

Additionally, the Dane County **Behavioral Health Resource Center (BHRC)** is a helpful resource for individuals and families who need assistance navigating the Dane County mental health system. The BHRC is a voluntary, person, and family centered service designed to help any Dane County resident seek assistance and access behavioral health services in Dane County, regardless of insurance status, financial status, age, identity, ability or legal status. The BHRC assists Dane County residents from all ages, backgrounds and walks of life. BHRC services are consumer led and consumer driven, meaning that the individual and family is the expert regarding their needs. You can contact the BHRC at 608-267-2244.

We strive to be accurate but cannot be responsible for mistakes or outdated information.

If you find mistakes or know of other resources you feel should be listed, please contact NAMI Dane County at 608-249-7188 or outreach@namidanecounty.org.

NAMI Dane County Programs

NAMI DANE COUNTY ------ 608-249-7188 6400 Gisholt Dr, Suite 203, Madison, 53713 namidanecounty.org

outreach@namidanecounty.org

NAMI Dane County is a nonprofit, grassroots organization funded by grants, donations, and membership dues. All programming is free and open to the public.

All **support groups** are peer-led and open to the public. There is no charge and pre-registration is not required.

Adult Mental Health Support Group: For adults living with a mental illness.

Family Mental Health Support Group: For family and friends of adults living with a mental illness.

LGBTQIA+ Mental Health Support Group: For those identifying as part of the LGBTQIA+ community living with a mental illness.

Women's Mental Health Support Group: For women living with a mental illness.

Young Adult Mental Health Support Group: For young adults ages 18-30 living with a mental illness.

Program Meetings

Informational interactive meeting designed for community education and awareness of the issues surrounding mental illness and the stigma involved. Check the website, namidanecounty.org for current program information or call NAMI Dane County at 608-249-7188.

Education Classes & Community Presentations

NAMI Dane County educational classes/presentations are taught by trained individuals who have experience living with mental illness, personally or as a caregiver. There is no charge. Pre-registration is required.

NAMI Basics: For parents and other family caregivers of children and adolescents who have either been diagnosed with a mental illness/emotional disturbance or who are experiencing symptoms but have not yet been diagnosed.

Ending the Silence: Introduces high school students to mental illness, stigma, and recovery.

NAMI Family-to-Family: An 8-week educational program for family members and friends of adults with a mental illness.

In Our Own Voice: Two trained speakers share compelling and personal testimonies of living with and overcoming the challenges posed by mental illness.

Peer-to-Peer: An 8-week educational program for consumers with mental illness emphasizing recovery and relapse prevention.

Mental Health & Verbal De-escalation Training: 1-3 hour training on the signs and symptoms of mental illnesses, how to recognize the early warning signs, and available support services in the community. This workshop also provides scenarios that offer specific techniques to help deescalate a mental health crisis in a workplace setting.

Hearing Voices: A one-hour workshop that simulates auditory hallucinations while participants complete various tasks

Emergency

FIRE, SHERIFF, POLICE, AMBULANCE, RESCUE 911	
CRISIS INTERVENTION 608-280-2600 24-hour hotline for mental health crises, operated by Journey Mental Health Center	
DANE COUNTY SHERIFF Dispatcher 115 W. Doty Street, Madison, 53703	danesheriff.com
MADISON POLICE DEPARTMENTNon-emergency	608-255-2345 cityofmadison.com/police
211 S. Carroll St., Madison, 53703 24/7 SUICIDE & CRISIS LIFELINE	988 (Call or Text)
SUICIDE PREVENTION CHAT LINE	www.988lifeline.org
CRISIS/EMOTIONAL SUPPORT TEXT LINE	
VETERANS CRISIS LINE	800-273-8255, PRESS 1

UW POLICE DEPARTMENT	- 608-264-2677
Non-emergency	<u>uwpd.wisc.edu</u>
1429 Monroe St., Madison, 53711	

Information and Community Resources

AGING & DISABILITY RESOURCE CENTER
BEHAVIORAL HEALTH RESOURCE CENTER
DANE COUNTY HUMAN SERVICES608-242-62001202 Northport Drive, Madison, 53704danecountyhumanservices.org
NAMI DANE COUNTY 608-249-7188 6400 Gisholt Dr, Suite 203, Madison, 53713 namidanecounty.org
NAMI NATIONAL
NAMI WISCONSIN 608-268-6000 414 Atlas Ave, Madison, 53714 namiwisconsin.org
RAPE CRISIS CENTER
RECOVERY DANE 608-237-1661 A resource center for consumers, family and friends, and professionals, to access information and support.
UNITED WAY 2-1-1

Help Lines and Peer Support

AL-ANON FAMILY GROUPS - 24 hour helpline	alanonmadisonwi@gmail.com
ALCOHOLICS ANONYMOUS - 24 hour helpline2000 Engel St, #104, Madison, 53713	608-222-8989 aamadisonwi.org
BRIARPATCH YOUTH SERVICES Help Line - 24-hour helpline 2720 Rimrock Rd, Madison, 53713 Crisis intervention and counseling services for homeless, runaway,	<u>youthsos.org</u>
CANOPY CENTER2445 Darwin Rd STE 15, Madison, 53704 Child abuse treatment and prevention agency	608-241-4888 canopycenter.org
COMPASSIONATE FRIENDS4411 Monona Dr, Madison, 53716 A self-help organization offering friendship and understanding to be	
DOMESTIC ABUSE INTERVENTION SERVICES 24 Hr. Crisis/Helpline	608-251-4445 abuseintervention.org
GRIEF RECOVERY AFTER A SUBSTANCE PASSING (GRASP) Contact for meeting locations grass Community that offers understanding, compassion, and support to one through addiction and overdose.	ohelp.org/south-central-chapter
HEALING OUR HEARTS No address listed. Community-based grief support organization that focuses on profamilies who have experienced a loss and/or other complex cond	Healingourhearts.net viding support and education to
JUSTDANE	justdane.org , housing, and other community
NAMI DANE COUNTY	608-249-7188 namidanecounty.org

NARCOTICS ANONYMOUS - 24 hour Helpline	608-258-1747 badgerlandna.org
NATIONAL HOPELINE NETWORK24 hour crisis line	1-800-SUICIDE
NATIONAL PARENT STRESS LINE24 hour helpline	1-800-632-8188
NATIONAL SUICIDE PREVENTION LIFELINE24 hour crisis line	1-800-273-8255
RAPE CRISIS CENTER	608-251-5126
2801 Coho St., Ste 301, Madison, 53713	
24 hour Crisis Line	
En Español: La Lína de Ayuda	608-258-2567
SMART RECOVERY	609-520-0459
Visit website for support group meeting locations smartrect	
"Self-Management And Recovery Training" offers a science-based secular 4-Pe	
gaining abstinence from harmful addictions through free support meetings, fa online.	=
SURVIVORS OF SUICIDE	608-280-2435
25 Kessel Ct. Madison, 53711	
A self-help group for people who are grieving the death of a loved one by suici	
A self-field group for people who are grieving the death of a loved one by suich	de.
Child, Adolescent, and Family Services	de.
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	608-443-5480 tyhealthcenters.org
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS Addresses listed below. accesscommuni	608-443-5480 tyhealthcenters.org
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS Addresses listed below. accesscommuni Clinics offer free or low-cost medical care based on income. Accepts Medicare	etyhealthcenters.org e, Medicaid, and
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	e, Medicaid, and
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	e, Medicaid, and
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	608-443-5480 ityhealthcenters.org e, Medicaid, and 608-263-3111 608-204-2680 608-825-7100
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	608-443-5480 tyhealthcenters.org e, Medicaid, and 608-263-3111 608-204-2680 608-825-7100 608-251-1126
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	608-443-5480 ityhealthcenters.org e, Medicaid, and 608-263-3111 608-204-2680 608-825-7100 608-251-1126 youthsos.org
Child, Adolescent, and Family Services ACCESS COMMUNITY HEALTH CENTERS	608-443-5480 ityhealthcenters.org e, Medicaid, and 608-263-3111 608-204-2680 608-825-7100 608-251-1126 youthsos.org

CATHOLIC CHARITIES, INC 608-826-8000 702 S. High Point Road, Ste. 209, Madison, 53719 Family, individual, marriage and alcohol/drug abuse counseling. Provided regardless of race, religion or class.
CENTRO HISPANO 608-255-3018 810 W. Badger Rd., Madison, 53713 micentro.org Social services for the Hispanic community of Dane County.
CHILDREN'S SERVICE SOCIETY OF WISCONSIN 608-221-3511 1716 Fordem Ave, Madison, 53704 Child and Family Counseling.
CHILDREN'S THERAPY NETWORK, LLC
CONNECTIONS COUNSELING
COMMUNITY PARTNERSHIPS 608-250-6634 1334 Dewey Ct, Madison, 53703 risewisconsin.org Provides family based services to support children with mental illness.
THE FAMILY CENTER(608)-663-6154 8025 Excelsior Dr., Madison, 53717 A service of Edgewood College. Provides mental health services for individuals, couples and families. Sliding fee scale.
HANCOCK CENTER FOR DANCE/ MOVEMENT THERAPY
FAMILY SUPPORT AND RESOURCE CENTER

JEWISH SOCIAL SERVICES OF MADISON	600 442 4001
·	jssmadison.org
Advocacy, counseling, case management services, financial management, refugee The agency serves all residents of Dane County of all ages.	resettiement.
JOINING FORCES FOR FAMILIES	- 608-242-6325
Dane County Dept. of Human Services	
Provides voluntary services to youth/families such as information for employment	, housing, food,
clothing, mental health services, or school assistance.	
Allied (Cherokee & Toki)	608-273-6342
Badger/Magnolia (Cherokee & Jefferson)	
Deforest	
Leopold/Post Road	
Middleton/Wexford Ridge	
WI Heights/Cross Plains	
Oregon/McFarland/Belleville	608-835-4188
Southwest Madison	608-273-6622
Stoughton/Cambridge/Deerfield	608-873-2180
Sun Prairie/Marshall/Cottage Grove	
Northeast (Sherman)	608-240-2045
Rimrock/Southdale	
Southwest Madison	
Verona/Mt. Horeb	
Waunakee/Dane	608-849-9093
KATIE BECKETT PROGRAM	608-266-3236
No address listed.	
A special eligibility process that allows certain children with long-term disabilities and Medicaid cards.	to obtain WI
LUTHERAN SOCIAL SERVICES	414-246-2300
6314 Odana Ct. Madison, 53719	lsswis.org
Individual, couples, and family therapy and counseling; Home and community base	ed services,
adoption, and residential services	
JOURNEY MENTAL HEALTH CENTER	608-280-2700
	journeymhc.org
Child, Adolescent, Family Services	
24-hour crisis phone	
Integrated Treatment	608-280-2700

MERITER HOSPITAL ADOLESCENT/CHILD INPATIENT UNIT 608-417-8777 8102 Wellness Way, Madison, 53719 meriter.com Inpatient psychiatric care for adolescents and children.
NEWSTART ADDICTION AND SUBSTANCE USE PROGRAM 608-417-5300 202 S. Park Street, Madison, 53715 Treatment for adults and adolescents with substance use disorders
CANOPY CENTER
FACE-KIDS 608-826-8010 702 S. High Point Rd. Ste 105, Madison, 53719 Mental health group services to children for area schools, neighborhood centers, and community agencies.
RESPITE CENTER
ROGERS BEHAVIORAL HEALTH
THE RAINBOW PROJECT
WI ALLIANCE FOR INFANT MENTAL HEALTH
WISCONSIN FAMILY TIES

Adult Mental Health Services

ANESIS THERAPY CENTER	608-268-6530
6417 Odana Rd #5, Madison, 53719	anesistherapycenter.com
Mental health, substance use and case management services to it	ndividuals, families and couples.
FAMILY SERVICES MADISON	608-252-1320
128 E. Olin Ave. Madison, 53713	<u>fsmad.org</u>
Mental health services for child and family problems, perpetrators	and victims of family violence.
PSYCHIATRIC SERVICES	608-238-9354
2727 Marshall Ct, Madison, 53705	psychsvcs.com
Counseling and psychiatry services.	
HANCOCK CENTER FOR DANCE/ MOVEMENT THERAPY	608-251-0908
16 N. Hancock St., Madison, 53703	hancockcenter.net
Psychotherapy that incorporates creative and expressive moveme	nt to develop healthy self image,
communication skills, and emotional stability. Individual, group, ar	nd family sessions.
SANKOFA BEHAVIORAL & COMMUNITY HEALTH	608-285-9101
1955 W Broadway #105 Monona, 53713	sankofabch.org
Multicultural, outpatient behavioral health program that targets fa	milies with ecological stressors
MENDOTA MENTAL HEALTH INSTITUTE	608-301-1000
MENDOTA MENTAL HEALTH INSTITUTE301 Troy Dr. Madison, 53704	dhs.wisconsin.gov/mendota
	dhs.wisconsin.gov/mendota
301 Troy Dr. Madison, 53704	dhs.wisconsin.gov/mendota
301 Troy Dr. Madison, 53704 OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721
301 Troy Dr. Madison, 53704 OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact rsons with schizophrenia
301 Troy Dr. Madison, 53704 OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact rsons with schizophrenia
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact rsons with schizophrenia
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact rsons with schizophrenia ol or drug abuse.
OPEN DOOR CENTER FOR CHANGE 6502 Grand Teton Plaza #102, Madison, 53719 PACT (Program of Assertive Community Treatment) 600 Williamson St., Suite A&B, Madison, 53703 dhs.wisconsi Community treatment for adults and adolescents, particularly pe and/or with a dual diagnosis of a major mental illness and alcohol ST MARY'S HOSPITAL 700 South Park St., Madison, 53715 Psychiatry Unit	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact rsons with schizophrenia ol or drug abuse.
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact rsons with schizophrenia ol or drug abuse.
OPEN DOOR CENTER FOR CHANGE 6502 Grand Teton Plaza #102, Madison, 53719 PACT (Program of Assertive Community Treatment) 600 Williamson St., Suite A&B, Madison, 53703 dhs.wisconsi Community treatment for adults and adolescents, particularly pe and/or with a dual diagnosis of a major mental illness and alcohol ST MARY'S HOSPITAL 700 South Park St., Madison, 53715 Psychiatry Unit	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 n.gov/mendota/programs/pact rsons with schizophrenia ol or drug abuse.
OPEN DOOR CENTER FOR CHANGE 6502 Grand Teton Plaza #102, Madison, 53719 PACT (Program of Assertive Community Treatment)	dhs.wisconsin.gov/mendota

Main Switchboard	608-263-6400
VA HOSPITAL	
William S. Middleton Memorial Veterans Hospital	608-256-1901
2500 Overlook Terrace, Madison, 53705	<u>madison.va.qov</u>
VA Community Support Program	
306 N. Brooks St., Madison, 53715	<u>madison.va.gov</u>
WISPIC (Wisconsin Psychiatric Institute and Clinic)	608-232-3171
6001 Research Park Blvd., Madison, 53719	
ROGERS BEHAVIORAL HEALTH	608-238-4411
406 Science Drive, Suite 110, Madison, 53711	rogersbh.org
Partial hospitalization & therapies for eating disorders, depression	•
SOAR CASE MANAGEMENT	608-287-0839
2132 Fordem Ave., Madison, 53704	300 200
Substance Use Treatment and Support	
ALCOHOLICS ANONYMOUS 24-hour hotline	608-222-8989
2000 Engel St., Suite 104, Madison, 53713	<u>aamadisonwi.org</u>
Information and meetings for those living with or recovering from a	a substance use disorder.
AL-ANON/ALATEEN FAMILY GROUPS	608-258-0314
No address listed.	
Support groups for families of people coping with substance misu	se.
ARC COMMUNITY SERVICES, INC	608-278-2300
2001 W. Beltline Hwy, #102, Madison, 53713	<u>daneadrc.org</u>
Drug and alcohol outpatient services for women.	
CONNECTIONS COUNSELING	608-233-2100
5005 University Ave., Suite 100, Madison, 53705	connectionscounseling.com
Outpatient substance use disorder treatment and mental health se	
5 DOOR RECOVERY	608-827-9170
810 W Olin Ave, Madison, 53715	5doorrecovery.org
Affordable residential adult alcohol/drug treatment center.	
LUTHERAN SOCIAL SERVICES	608-277-0610
6314 Odana Rd. Madison, 53719	lsswis.org

SMART RECOVERY	
MIDWEST CENTER FOR PSYCHOTHERAPY & SEX THERAPY 608-237-8000 6300 University Ave. #125 Middleton, 53562 midwestcentertherapy.com	
NEWSTART ADULT SERVICES 608-417-8144	
1015 Gammon Ln, Madison, 53719 <u>unitypoint.org/madison/newstart-adult-services</u>	
Out-patient & in-patient substance use disorder treatment and detoxification.	
ROGERS BEHAVIORAL HEALTH 608-238-4411	
406 Science Drive, Suite 110, Madison, 53711 rogersbh.org	
Partial hospitalization & therapies for substance disorders for adolescents and adults.	
TELLURIAN 608-222-7311	
300 Femrite Dr Madison, 53716 tellurian.org	
Offers services for those experiencing a substance use disorder and other mental health	
disorders. Substance use disorder rehabilitation center, detoxification center, and community outreach.	
LGBTQ+ Resources	
OUTREACH 608-255-8582	
2701 International Lane, Suite 101, Madison, 53704 <u>outreachmadisonlgbt.org</u>	
Peer counseling and support groups for the LQBTQ+ community.	
GSAFE 608-661-4141	
122 E Olin Ave #100, Madison, 53713 gsafewi.org	
LGBTQ+ youth leadership and training for educators.	
LODIQ: youth leadership and training for educators.	
LGBTQ+ National Hotline1-888-843-4564	
The Trevor Project	

Housing and Shelter

COMMUNITY ACTION COALITION
MADISON COMMUNITY DEVELOPMENT AUTHORITY
DOMESTIC ABUSE INTERVENTION SERVICES (DAIS) 608-251-4445 or 1-800-747-4045 2102 Fordem Ave. Madison, 53704 abuseintervention.org Crisis intervention, community education, and emergency shelter for those affected by domestic abuse.
HOUSING INITIATIVES
HOUSING NAVIGATION
THE ROAD HOME
MEN'S EMERGENCY SHELTER
MOVIN' OUT
PORCHLIGHT, INC

PORT ST. VINCENT
HOPE HAVEN CHRIS FARLEY HOUSE 608-255-5922 810 W Olin Ave, Madison, 53715 Transitional housing for adult men coming out of substance use treatment.
SAFE HAVEN
TELLURIAN TRANSITIONAL HOUSING
THE SALVATION ARMY
SETON HOUSE
TENANT RESOURCE CENTER
YWCA 608-257-1436 101 E. Mifflin Street, Madison, 53703 ywcamadison.org Apartments for single women, emergency shelter for homeless women and families, and education and training to ensure economic security for women.
WOMEN IN TRANSITION

Veteran Resources

DRYHOOTCH	
2825 University Ave. #2 Madison, 53705 Veteran peer support group.	dryhootch.org
MADISON VET CENTER	- 608-264-5342
1291 N. Sherman Ave. Madison, 53704	
Offers individual and group readjustment counseling, referrals for benefit assistant abuse information and referrals, marital and family counseling, community educate counseling.	
VETERANS HOSPITAL	
William S. Middleton Memorial Veterans Hospital	- 608-256-1901
	<u>madison.va.gov</u>
Mental health services	
Offers family support groups, education, health care, mental health screen services, benefits consultations, suicide prevention programs.	ings, outreach
VETERANS SUICIDE PREVENTION HOTLINE 800-27	3-8255, Press 1
UNIVERSITY VETERAN SERVICES	608-265-4628
No address listed. <u>ve</u>	terans.wisc.edu
UW-Madison student organization; counseling referrals & resources	
WI DEPARTMENT OF VETERANS AFFAIRS	800-947-8387
2135 Rimrock Rd, Madison, 53713	<u>dva.state.wi.us</u>
Extensive information and links to programs and services.	
SERVICE MEMBER SUPPORT DIVISION 800-292	-9464, Option 1
Provides a three phase program for veterans and their families.	
CAREGIVER SUPPORT	- 855-260-3274

Assistance in Independent Living

ACCESS TO INDEPENDENCE		
MY CHOICE WISCONSIN		
CONSUMER CREDIT COUNSELING SERVICE OF MADISON FAMILY SERVICE OF DANE COUNTY		
NEW BRIDGE MADISON		
ENERGY SERVICES, INC		
JUSTDANE		
Free or Low-Cost Clothing		
COMMUNITY CLOTHES CLOSE 920-731-7834 1465B Opportunity Way Menasha, 54952		
GOODWILL INDUSTRIES OF SOUTH CENTRAL WISCONSIN, INC. 608-246-3140 1302 Mendota St. 53714 goodwillscwi.org Madison East -2127 E Springs Dr		

Monona - 2501 Royal Ave
MIDDLETON OUTREACH MINISTRY
ST. VINCENT DE PAUL SOCIETY (CLOTHING VOUCHER) 608-278-2920 Svdpmadison.org Thrift Stores:
1309 Williamson St
Free Meal Sites (Contact agencies for days and times)
Free Meal Sites (Contact agencies for days and times) CATHOLIC MULTICULTURAL CENTER 608-661-3512 1862 Beld St, Madison, 53713
CATHOLIC MULTICULTURAL CENTER 608-661-3512
CATHOLIC MULTICULTURAL CENTER
CATHOLIC MULTICULTURAL CENTER
CATHOLIC MULTICULTURAL CENTER

THE RIVER FOOD PANTRY	608-442-8815
2201 Darwin Road, Madison, 53704	
THE SALVATION ARMY	609-250-2200
630 E. Washington Ave., Madison, 53703	008-230-2200
WIL-MAR NEIGHBORHOOD CENTER	608-257-4576
953 Jenifer St., Madison, 53703	
Food Pantries	
ALLIED FOOD PANTRY	608-204-9722
4619 Jenewein Rd, Madison, 53711	000 204 7722
BETHEL FOOD PANTRY	608-257-3577
312 Wisconsin Ave, Madison, 53703	
CATHOLIC MULTICULTURAL CENTER	608-661-3512
1862 Beld St., Madison, 53713	
COMMUNITY ACTION COALITION	608-246-4/30 cacscw.org
Many food pantries require a referral from one of these agencies.	<u>cacscw.org</u>
EAST MADISON COMMUNITY CENTER	608-249-0861
8 Straubel Court, Madison 53704	
GOODMAN COMMUNITY CENTER	608-241-1574
214 Waubesa St, Madison, 53704	000 241 1074
GOOD SHEPHERD LUTHERAN CHURCH	608-271-6633
5701 Raymond Rd. Madison, 53711	
GRACE EPISCOPAL CHURCH	608-255-5147
116 West Washington Ave., Madison, 53703	
LUCCIED FOOD DANTDY	(00 000 4070
LUSSIER FOOD PANTRY55 S. Gammon Road, Madison, 53717	ซบช-ช33-49/9
oo o. Garrinon Road, Madioon, oo / 1 /	
MT. ZION BAPTIST CHURCH	608-255-5270
2019 Fisher St., Madison, 53713	

SOLOMON'S FOOD PANTRY 608-244-4555 S.S. Morris Community AME Church, 3511 Milwaukee St., Madison, 53714		
ST. MARK'S LUTHERAN CHURCH605 Spruce St., Madison, 53715	608-256-8463	
ST. VINCENT DE PAUL2033 Fish Hatchery Road, Madison, 53713	608-257-0919	
SUN PRAIRIE EMERGENCY FOOD PANTRY	608-825-3875	
18 Rickel Rd, Sun Prairie, 53590	sunprairiefoodpantry.com	
THE RIVER FOOD PANTRY	608-442-8815	
2201 Darwin Rd, Madison, 53704	riverfoodpantry.org	
THE SALVATION ARMY3030 Darbo Drive, Madison, 53714	608-250-2203	
UNITED WAY 2-1-1Call for the most current database for resources in Dane County.	211 or 608-246-4350	
WIL-MAR NEIGHBORHOOD CENTER953 Jenifer St., Madison, 53703	608-257-4576	
Other Food Programs		
FOODSHARE		
EVENING MEALS ON WHEELS2931 Chapel Valley Rd, Fitchburg, 53711 Delivery of hot, noontime meals seven days a week for those unable to do grocery shopping.		
WIC (WOMEN, INFANTS AND CHILDREN)2230 S. Park St., Madison, 53713	608-267-1111	

Low-Cost or Free Medical Treatment

ACCESS COMMUNITY HEALTH CENTERS 608-443-548	
accesscommunityhealthcenters.o Clinics offer free or low-cost medical care. Fees based on income. Accepts Medicare, Medicaid,	<u>irg</u>
and private insurance.	
Dodgeville Dental Clinic 608-935-555	50
103 E. Fountain Street Dodgeville, 53533	
Sun Prairie Clinic 608-825-710	10
1270 W Main St., Sun Prairie, 53590	1 1
Wingra Family Medical Center 608-263-311	11
1102 S Park St., Madison 53715 <i>William T. Evjue Clinic</i> 608-443-548	0
3434 East Washington Ave, Madison 53704	Ū
Joyce & Marshall Erdman Clinic	2N
2202 S. Park St., Madison, 53713	,0
2202 G. 1 dik Gt., Madison, 557 15	
CATHOLIC MULTICULTURAL CENTER 608-661-351	12
1862 Beld St, Madison, 53713 <u>cmcmadison.o</u>	
A parish nurse can be seen about general health concerns.	
, and the second	
DEAN FOUNDATION-BSP FREE CLINIC 608-827-230	3 0
2711 Allen Blvd, Middleton, 53562	
Free secondary health consultations for specific health needs.	
PUBLIC HEALTH MADISON AND DANE COUNTY 608-266-482	21
www.publichealthmdc.co	<u>m</u>
TRIANGLE COMMUNITY MINISTRY 608-257-851	
755 Braxton Pl. #B109, Madison, 53715 triangleministry.co	
Reaches out to Triangle Housing residents, providing worship, Bible study, counseling, visitation,	
nursing care/assistance and other programs.	
Recreational, Volunteer, and Social Opportunities	
recreational, volunteer, and obein opportunities	
Dane County offers many recreational, volunteer, advocacy and social opportunities for the general public. This listing includes those of most interest to consumers and their families.	
CORNUCOPIA 608-249-747	77
2 S. Ingersoll St, Madison, 53703 copiarts.or	
Focuses on the arts as a means to build self-confidence, express feelings and ideas, tell stories, develop skills, educate and enhance lives.	<u>. A</u>

NAMI DANE COUNTY
OFF THE SQUARE CLUB
UNITED WAY 2-1-1
CHRYSALIS, INC
DANE COUNTY JOB CENTER
DIVISION OF VOCATIONAL REHABILITATION (DVR) 608-242-4800 1801 Aberg Ave, Madison, 53704 The Wisconsin DVR provides a range of employment services to individuals with disabilities.
EMPLOYMENT AND TRAINING ASSOCIATION
EQUAL OPPORTUNITIES COMMISSION

GOODWILL INDUSTRIES OF SOUTH CENTRAL WISCONSIN, INC 608-246-3140 1302 Mendota St, Madison, 53714 goodwillscwi.org Vocational and residential services to people with disabilities and other special needs. Group homes for adults with serious mental illness.
GREATER WI AGENCY FOR AGING RESOURCES 608-243-5670 1414 MacArthur Rd, Madison, 53714 Training and employment program for older adults.
WI SENIOR EMPLOYMENT PROGRAM (WISE) 608-242-4928 Employment training program for low-income, unemployed individuals aged 55 and older.
YAHARA HOUSE
YWCA Empowerment Center
BIPOC Resources
ANESIS THERAPY CENTER
CENTRO HISPANO
FREEDOM, INC
HMONG INSTITUTE

KAJSIAB HOUSE	neymhc.org
NEHEMIAH CENTER 608 655 W. Badger Rd., Madison, 53713 nee Nehemiah provides a wide array of culturally competent and relevant programs to mee of men who are leaving jail or prison.	ehemiah.org
SANKOFA BEHAVIORAL & COMMUNITY HEALTH	kofabch.org al stressors
EMPLOYMENT RESOURCES, INC 608	8-246-3444
2701 International Ln, # 210, Madison, 53704 Benefits counseling to social security disability beneficiaries	<u>eri-wi.org</u>
LEGAL ACTION OF WISCONSIN, INC 608-855 744 Williamson St, Madison, 53703 leg Free legal services provided to low-income persons and groups in non-criminal matters Social Security and disability law.	alaction.org
SOCIAL SECURITY ADMINISTRATION	ssa.gov
SSDI Attorneys: Following is a list of Dane County attorneys who handle Social Security Disability cas listed does not constitute NAMI endorsement. We suggest you ask any attorney you appearable his or her experience and ask about costs.	•
Haskins Short & Brindley LLC 609 5113 Monona Drive, Monona, 5271 hsbel	8-237-6673 derlaw.com
Hawks Quindel, S.C. 608 409 East Main St #500, Madison, 53703	8-257-0040 hq-law.com

Criminal Justice System

DANE COUNTY JAIL 608-284-6800
115 W Doty St, Madison, 53703
DANE COUNTY JUVENILE COURT 608-283-2925
210 Martin Luther King Jr Blvd #200, Madison, 53703 <u>juvenilecourt.countyofdane.com</u>
DANE COUNTY VINE (National Victim Notification Network)
Jail Resources 608-866-277-7477
JUSTDANE 608-256-0906
2115 S Park St, Madison, 53713 justdane.org
Re-entry programs for the formerly incarcerated.
NEHEMIAH CENTER 608-257-2453
655 W. Badger Rd., Madison, 53713 nehemiah.org
Nehemiah provides a wide array of culturally competent and relevant programs to meet the needs of men who are leaving jail or prison.
STATE PUBLIC DEFENDERS 608-266-9150
17 S Fairchild St, Madison, 53703 <u>wisspd.org</u>
Legal representation to inmates of state institutions and individuals subject to civil commitment or protective placement.

Insurance, Legal Services, Patient Rights

DISABILITY RIGHTS WISCONSIN	bilityrightswi.org tient rights. rion in Part D Helpline, and access to
EQUAL OPPORTUNITIES COMMISSION	- 608-266-4910
Dept. of Civil Rights 210 Martin Luther King Jr. Blvd, #523, Madison, 53703 Enforces the City of Madison Equal Opportunities Ordinance which prohibits disci	rimination in
housing, employment and public accommodations.	
LAWYER REFERRAL & INFORMATION SERVICE (LRIS) 608-257-4666 & wisl	& 800-362-9082 bar.org/forpublic
A legal assistant will analyze potential legal problems and help locate the best so service of the State Bar of Wisconsin.	urce of help. A
LEGAL ACTION OF WISCONSIN, INC - DANE COUNTY OFFICE	legalaction.org n, Columbia, e, consumer
STATE PUBLIC DEFENDERS	wispd.org as and to
WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE	- 608-266-3585

oci.wi.gov

125 S. Webster St, Madison, 53703

Estate Planning/ Special Needs Trusts

Following is a list of Dane County attorneys with experience in setting up special needs trusts. Such a trust allows parents to place money in trust for a disabled person without endangering his or her public benefits. Other attorneys who would like to be listed can contact NAMI Dane County at contact@namidanecounty.org.

Being listed does not constitute NAMI endorsement. We suggest you ask any attorney you approach to describe his or her experience, and how familiar the attorney is with the requirements of the public benefits program in which your offspring is enrolled. Ask for the names of clients for whom the attorney has set up special needs trusts. Don't be embarrassed to ask about the cost of setting up the trust.

Bear in mind that once a trust is established, the institution handling the trust will charge an annual fee for managing the trust funds. Investigate using the nonprofit Wisconsin Pooled and Community Trusts (WisPACT II). WisPACT is a master trust arrangement established in a cooperative effort by the Wisconsin State Bar Association and aging and disability advocates, including NAMI Wisconsin. WisPACT allows you to assign part or all of your estate for the purpose of providing supplemental funds for your mentally ill dependent after you are gone without endangering his or her eligibility for public benefits (e.g., SSI, Medicaid). For more information, contact:

WisPACT, Inc	608-268-6006
226 Corporate Dr, Madison, 53704	wispact.org

<u>Attorneys</u>

*Being listed does not constitute NAMI endorsement. We suggest you ask any attorney you approach to describe his or her experience and ask about costs.

Froemming Law Office	608-665-3357
Roy Froemming	<u>froemminglaw.com</u>
4333 Nakoma Rd, Madison, 53711	
Haskins Short & Brindley LLC	608-237-6673
5113 Monona Drive, Monona, 5271	<u>hsbelderlaw.com</u>
Hawks Quindel, S.C	608-257-0040
409 East Main St #500, Madison, 53703	hq-law.com
Hill, Glowacki LLP	608-244-1354
5250 East Terrace Dr., Suite 130, Madison, 53718	<u>hillglowacki.com</u>

Murphy, Desmond S.C	608-257-7181
33 E. Main St, #500, Madison, 53703	murphydesmond.com
Stafford Rosenbaum LLP	608-256-0226
222 W. Washington Ave. Ste. 900, Madison, 53701	staffordlaw.com

This Resource Guide is produced by NAMI Dane County as part of our mission to provide support, education, and advocacy for those affected by mental illness.

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